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National commission

The National Commission has been set up to monitor institutions’ compliance with the Code of Conduct. If you believe that a higher education institution has not acted in accordance with this Code of Conduct, you must first lodge a complaint with the competent authority of the institution concerned. If you are not satisfied with their response, you can complain to the National Commission. Please consult the full text of the Code and formulate your complaint on the articles mentioned in it.

Contact

For questions about the Code of Conduct, please see the Frequently Asked Questions on our website: www.internationalstudy.nl or send an email to info@internationalstudy.nl.

Complaints or petitions you can send to:
The National Commission Code of Conduct
Postbus 260
9700 AG Groningen
The Netherlands
An independent National Commission has been set up to monitor the institutions’ compliance with the Code. It is our task to see to it that our educational system lives up to its promises. We therefore offer you this little brochure with the highlights of the Code. We would advise you to read it carefully and use it when necessary. The complete text of the Code of Conduct can be found on our website: www.internationalstudy.nl.

We hope you will have a fruitful and pleasant stay in our country while achieving your educational goals.

Dear Student,

Welcome to higher education in the Netherlands. We hope you will have a fruitful and pleasant stay in our country while achieving your educational goals.

To protect your interests as a foreign student in the Netherlands, the Dutch universities and other institutions of higher education have drawn up a Code of Conduct International Student Higher Education regulating various aspects of their relations with international students. Institutions must provide international students with a clear and unambiguous picture of the Dutch university system and their place in this system, and of the details of the services they are offering.

Information

Institutions of higher education in the Netherlands must provide international students with accurate information about the various study programmes, their content, quality criteria, the language of instruction and the certificate(s) or degree(s) awarded.

Admission and language requirements

Admission requirements need to be a reasonable guarantee that the international student will be able to follow the curriculum and successfully finish the course of study. For English language programs an IELTS test with a minimum overall score of at least 6.0 is required for the B and M levels. For preparatory courses a minimum IELTS score of 5.0 applies for year-long courses, 5.5 for six-months courses. Please note that institutions are allowed to require higher scores!

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